

Model: iR2200/2800/3300 Series**Ref. No. :** FF-T01-L5-000023-01**Date :** April 27, 2002

© Canon (UK) Limited**Location:** Copyboard Cover Assembly**Subject:** Preventing Lifting of the Copyboard Cover (platen cover type E; F24-2151-000)**Reason:** When making copies of a thick original using the copyboard, the hinge feet of the copyboard cover can slip out of their sockets. This bulletin describes the measure used to prevent the slippage.**Detail:****<Symptom>**

When making copies of a thick original, the copyboard cover can lift, possibly causing its hinge feet to slip out of their sockets in the machine and the platen cover to spring as high as 180°.

<Factory Measure>**Permanent Measure**

The angle of retention of the hinges has been changed so that the hinges (FE5-3632) will be held at 90° in the event that they slip out of their sockets.

Service Work:

<Work Procedure>

1. Remove the copyboard cover from the machine.

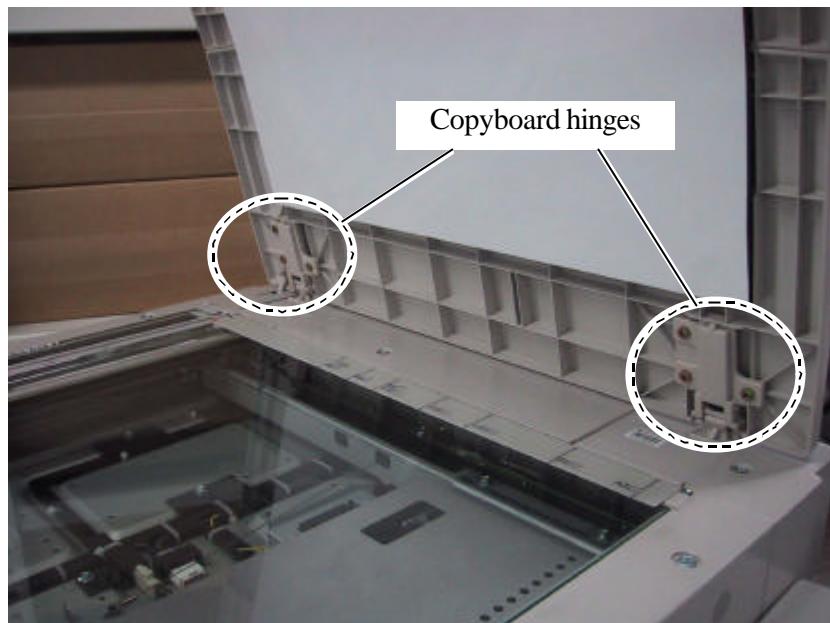


Figure 1 Copyboard Cover

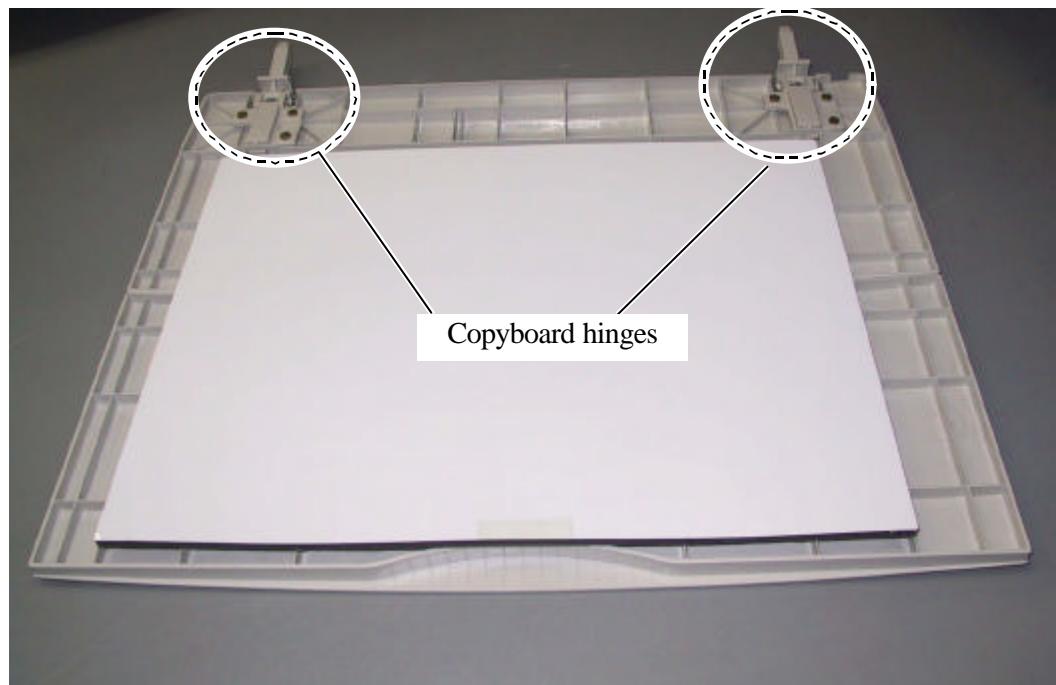


Figure 2 Copyboard Cover

2. Remove the 3 screws, and replace the copyboard hinges. (Work in the same way for both left and right.)

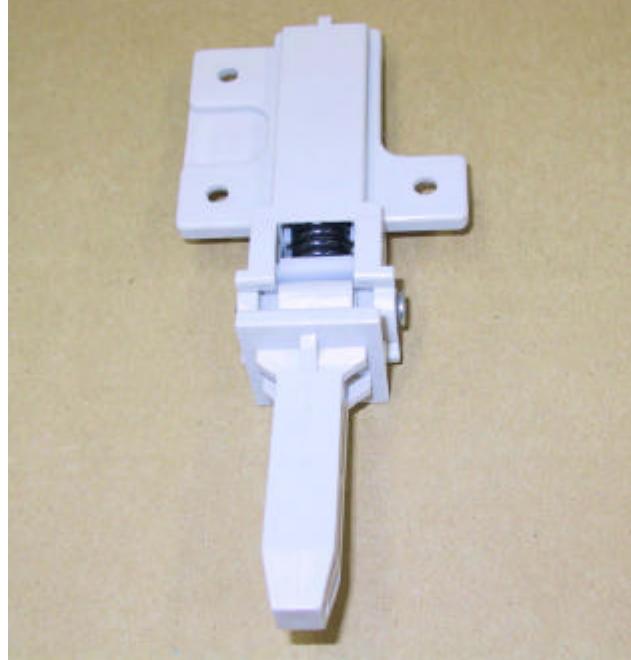


Figure 3 Copyboard Hinge

Points to Note About Service Work:

At Time of Installation

Until the foregoing measure was implemented, the following 3 items were included with the unit of platen cover type E:

- Fixing plate (right; FE5-4438)
- Fixing plate (left; FE5-4437)
- Installation Procedure

With the implementation of the measure (i.e., modification to the copyboard hinge, starting with lot No. 2A30), these items have been eliminated; and now, the following is the only item included:

- Platen cover type E

Keep this in mind to avoid suspecting missing items at time of installing the unit of platen cover type E.

Service Parts:

No.	Description		Part number	Q'ty	Stock	Inter-changeability	PC
							Stock date
1	Old	HINGE, COPYBOARD COVER	FE5-3632-000	2→0	C	 	160-1
	New	HINGE, COPYBOARD COVER	FE5-3632-020	0→2	D	 	*
2	Old	COPYBOARD COVER ASSEMBLY	FM5-0712-050	1→0	C	 	160-1
	New	COPYBOARD COVER ASSEMBLY	FM5-0712-060	0→1	D	 	*

* To be communicated as soon as identified.

Affected Machines:

The lot numbers of the unit of platen cover type E provided with the foregoing measure are as follows:

Name	Model / product code	Destination	Affected unit
Platen cover type E	F24-2151-000 / 0540A001BA	Worldwide	Lot No. 2A30 and later